

## Suggestions for an EHDl Stakeholder COVID-19 Discussion

**Meeting Purpose:** Your meeting purpose may vary and will influence who the stakeholders are. These discussion suggestions are intended to help EHDl systems develop a plan of ensuring that babies are screened, diagnosed, and enrolled in EI during the COVID-19 pandemic and as your state moves toward recovery and re-opening. Additionally, this discussion will most likely be ongoing as the situation shifts and it may be more appropriate to break it up over multiple discussions.

Some potential discussion outcomes are:

- Exploring OP screening opportunities for initial screen due to increased number of home birth babies
- Increasing resources for outpatient rescreening as a result of no OP screening during lock down
- Determining where open appointments are available for diagnostic ABR sedated or unsedated
- Determining how to prioritize keeping up vs catching up for diagnostic appointments

Who are the best stakeholders to involve?

Considerations:

- Who is willing to be involved?
- Who is responsive to requests?
- Who sends consistent reports?
- Who will make the greatest impact?
- Who has access to potentially needed resources?

Possible Attendees:

- EHDl Coordinator
- Other EHDl or organizational staff including follow up staff
- Healthcare providers (AAP chapter champions, other involved providers)
- Midwives
- Community screeners such as Early Head Start, Home Visitors and others
- Pediatric audiologists
- Part C representatives
- Parent leaders
- Hospital screeners or screening coordinators (especially outsourced providers)

What information do we have now?	Pre-Meeting	<p>Disseminate relevant data and information to stakeholders (include comparisons with previous data if possible)</p> <ul style="list-style-type: none"> <li>• % of initial screens completed</li> <li>• % of second screen (both inpatient and outpatient)</li> <li>• # or % of home births</li> <li>• Refer rates by hospital</li> <li>• # or %of babies waiting for a diagnostic appointment <ul style="list-style-type: none"> <li>-Unsedated</li> <li>-Needs anesthesia/sedation</li> </ul> </li> <li>• Referral process</li> <li>• Average time from referral to IFSP date</li> </ul>
	Meeting Discussion	<p>Screening</p> <ul style="list-style-type: none"> <li>• Do we have enough info to know where we are?</li> <li>• Where are things going well, where are the bottlenecks?</li> <li>• What is happening with the initial screen?</li> <li>• What is happening with follow up or outpatient screen?</li> <li>• Have some facilities been able to develop safe ways to offer follow-up screening?</li> <li>• When are babies getting discharged?</li> <li>• If state has 1-stage screening, who is helping to facilitate the family into dx follow up?</li> <li>• What is the status of homebirths in our state? How were homebirths hearing screening handled pre-COVID? Is there an anticipated increase in number of homebirths? How would an increase hearing screening and follow up?</li> <li>• Are there trends we are seeing happening throughout the state?</li> </ul>
		<p>Diagnosis</p> <ul style="list-style-type: none"> <li>• Do we have enough info to know where we are?</li> <li>• Where are things going well, where are the bottlenecks?</li> <li>• What is the status of pediatric audiology clinics/audiology offices? <ul style="list-style-type: none"> <li>○ Open/closed/limited</li> </ul> </li> </ul>

		<ul style="list-style-type: none"> <li>○ Time to next available appointment</li> <li>● Have some facilities been able to develop safe ways to offer diagnostics?</li> <li>● How are referrals to EI being handled?</li> </ul>
		<p>Early Intervention</p> <ul style="list-style-type: none"> <li>● Do we have enough info to know where we are?</li> <li>● Where are things going well, where are the bottlenecks?</li> <li>● How is the referral to EI being affected?</li> <li>● How is enrollment or the development of IFSPs being affected?</li> </ul>
		<p>Family support</p> <ul style="list-style-type: none"> <li>● Do we have enough info to know where we are?</li> <li>● Where are things going well, where are the bottlenecks?</li> <li>● Who is making and maintaining contact with parents after initial screen or if the newborn didn't receive a screening?</li> <li>● Who is facilitating the diagnostic appointment?</li> <li>● What are parents' concerns?</li> <li>● What is the communication/message about follow up with families?</li> </ul>
		<p>Healthcare providers</p> <ul style="list-style-type: none"> <li>● Do we have enough info to know where we are?</li> <li>● Where are things going well, where are the bottlenecks?</li> <li>● Are healthcare providers (peds and family practice docs) looking for hearing screening results?</li> <li>● Pre-COVID, how many, if any, healthcare providers were proving outpatient screening? Has the number of these screenings reduced or increased and why?</li> <li>● How are (health care providers) receiving information/guidance about policies in the state? From payor sources? From licensing bodies? Professional associations?</li> <li>● How are (health care providers) communicating/collaborating with each other? <ul style="list-style-type: none"> <li>○ Is there a communication plan with/among professionals?</li> </ul> </li> </ul>

		<ul style="list-style-type: none"> <li>○ What opportunities are available for messaging (e.g., listserv, follow-up, guides)</li> </ul>
		<p>Other</p> <ul style="list-style-type: none"> <li>● Are there additional areas where things are going well?</li> <li>● What additional services are impacted? <ul style="list-style-type: none"> <li>○ Transportation?</li> <li>○ Insurance?</li> </ul> </li> </ul>
<p>How will we move forward?</p>	<p>COVID-19 Recovery</p> <ul style="list-style-type: none"> <li>● What is the timeframe expected for addressing additional demand and catch up?</li> <li>● What additional data do we need to make good decisions, how will we get and use that data?</li> <li>● What are existing resources that can help us move forward quickly? <ul style="list-style-type: none"> <li>○ Are their providers who can increase their focus on pediatric patients?</li> <li>○ Are there alternative screening options (e.g., pediatricians, midwives, community screeners)?</li> </ul> </li> <li>● How do we know what audiology clinics and healthcare practices are open? <ul style="list-style-type: none"> <li>○ How will they prioritize patients?</li> </ul> </li> <li>● What strategies are there to increase the number of available appointments (e.g., extended hours during evenings or weekends, dedicated pediatric days)?</li> <li>● Who needs additional communication (e.g., parents, physicians, midwives) and what messages are needed?</li> <li>● How can we adequately address parent concerns?</li> <li>● As families move toward follow up appointments <ul style="list-style-type: none"> <li>○ How are practices (e.g., audiology offices, healthcare providers) reassuring the safety of their patients?</li> <li>○ How will transportation be handled safely?</li> </ul> </li> </ul>	