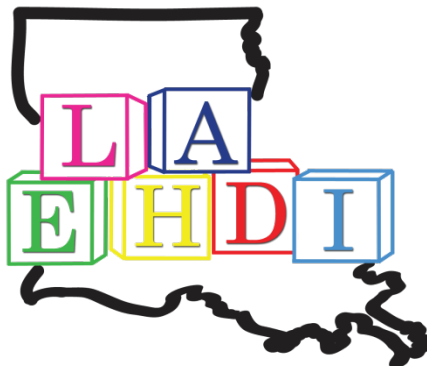


EHDI Coordinator Meeting 2015 Louisiana



Louisiana Early Hearing
Detection and Intervention
Program

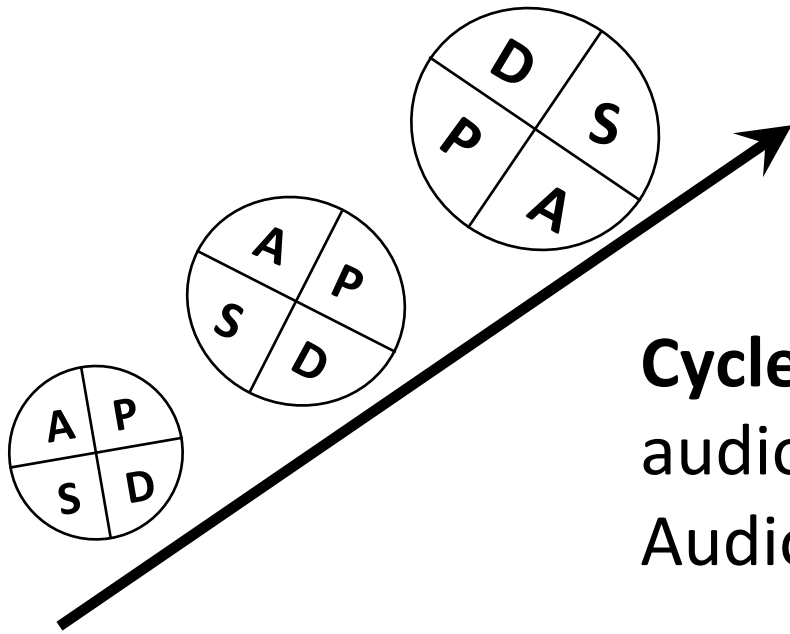
Jeanette Webb, M.Ed
LA EHDI Follow-up Coordinator

Obtaining Status Updates for “In Process”

- ▶ LA Definition
 - Fail on NHS
 - Had at least 1 follow-up service
 - Inconclusive results for diagnosis
- ▶ Average 2011 – 2013 = 6.9%
- ▶ Conducted 3 related PDSAs
 - Audiologists
 - PCPs
 - Families
- ▶ Births Jan – June 2014
- ▶ Baseline data obtained Aug 2014
- ▶ In Process within same facility



PDSA Cycles



Cycle 3: Fax & Email Scan to 4 audiologists for 24 babies

Cycle 2: Fax & Email Scan to 2 audiologists sent by LA EHDI Audiologist for 8 babies

Cycle 1: Fax to 2 audiologists of last follow-up report requesting updated status for 9 babies sent by Follow-up Coordinator

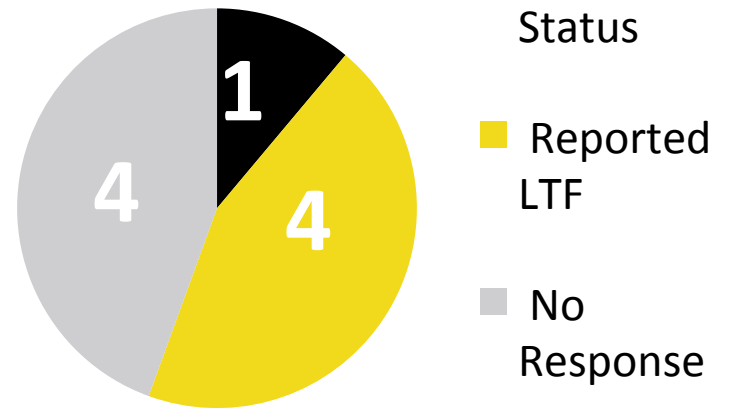


Cycle 1

n=9

▶ Study

- 1 of 2 audiologists responded
- Status update received 5/9 babies



▶ Act

- Adapt with 2 new audiologists
- Sent by LA EHDI Audiologist
- Sent both fax & email scan

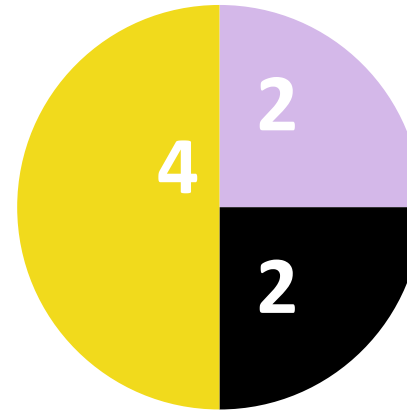


Cycle 2

n = 8

► Study

- 2/2 audiologists responded



- Will contact family
- Confirmed Hearing Status
- Reported LTF

► Act

- Adapt with 4 new audiologists
- Sent by LA EHDl Audiologist
- Sent both fax & email scan



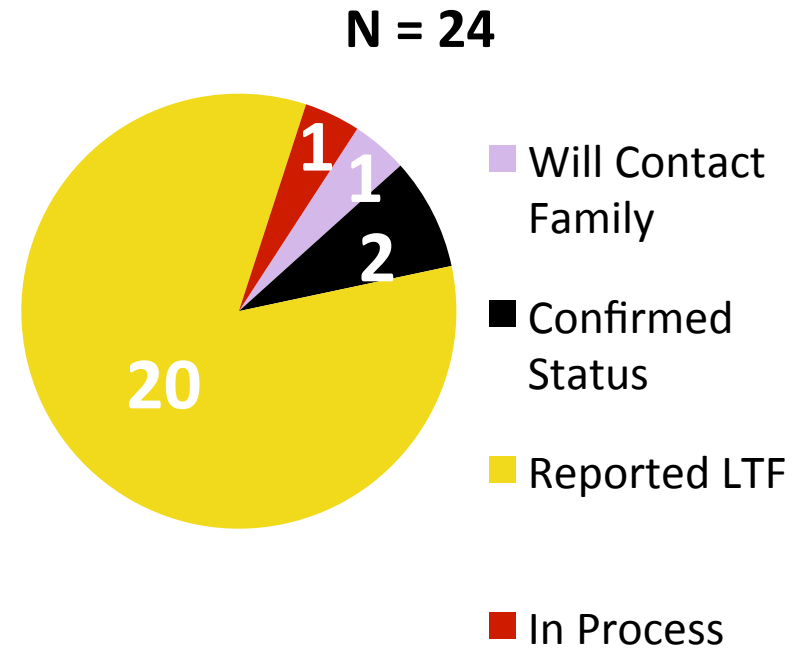
Cycle 3

▶ Study

- 4/4 audiologists responded
- Status update received on 24/24 babies

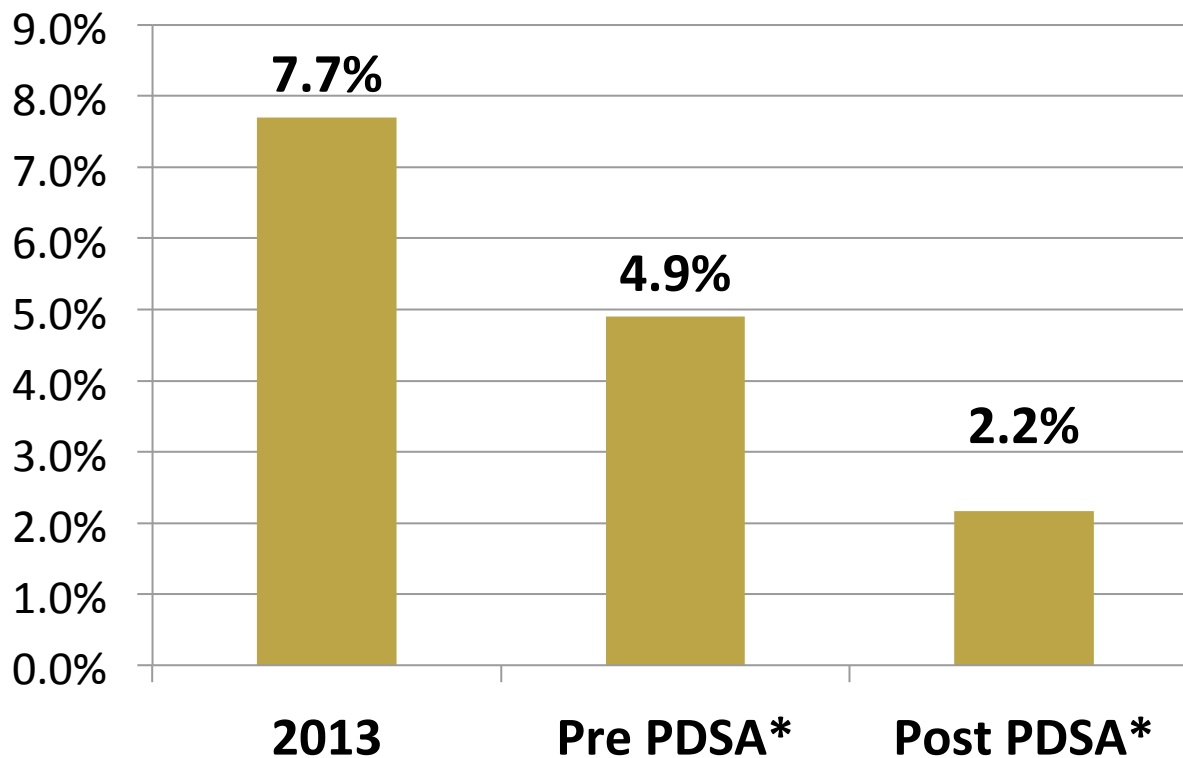
▶ Act

- Adopt & Spread
- Improve timeliness receiving LTF reports
- Sustainability



Results

In Process



* Births Jan – June 2014



Learned? Next?

- ▶ **Time Intense**
 - Develop provider self-monitoring?
 - Use LA EHDI-IS & other resources?
 - Need to improve timeliness
- ▶ **Provider Education**
 - Tend to keep baby “in process” too long
 - Provide webinar trainings
 - TA with LA EHDI Audiologist
 - Use specific child cases in education
 - Facility to facility
 - Specific cases have IMPACT!!!
- ▶ **Awareness of Predictors**
 - Number of follow-up services
 - Time between follow-up services



What advice do you have for LA EHDI?

Jeanette.Webb@LA.GOV

