



Texas Early Hearing Detection and Intervention

Newborn Hearing Screening

Communicating “did not pass” results to families



DO give a **positive** message:

“Your baby didn’t pass the hearing screening.”
“Your baby did not pass on (the left/right or either ear), which means more information is needed about your baby’s hearing.”

“The next step is an outpatient follow-up rescreen for your baby when they are at least 10 days old.”



DO give the “**TEHDI: After the Hearing Screen**” brochure:

“Here’s a brochure that explains about audiological diagnostic evaluations should your baby not pass the outpatient follow-up rescreen.”

Discuss why an outpatient follow-up rescreen is needed. According to your hospital’s newborn hearing screening procedures, possibly offer to assist with getting an appointment with another facility if your hospital does not perform outpatient follow-up rescreens.



DO NOT say:

- Your baby failed or referred
- It’s just because of fluid or vernix
(Cannot assume this)
- Your baby is deaf or hard of hearing
(Cannot assume this)
- Probably nothing is wrong
(Cannot assume this)
- A lot of babies don’t pass
(minimizes need to attend rescreen)
- Your baby doesn’t need follow-up testing
- Your baby was fussy
(Then it was an invalid screening)
- The equipment was not working right
(Then it was an invalid screening)



DO NOT perform multiple screens in an attempt to get a pass (The limit is two valid screens)