

Attachment 1 - Work Plan

WORK PLAN April 1, 2020- March 31, 2024

<p>Goal 1: Lead efforts to engage and coordinate all stakeholders in the EHDI System to meet the goals of the program Outcome/Impact measure: Increase from 98 percent to 99 percent the number of newborns and infants who receive timely screening by 1 months of age. Increase from 64 percent to 85 percent number of infants that completed a diagnostic audiological evaluation no later than 3 months of age. Increase from 76 percent to 80 percent number of infants who are identified to be DHH that are enrolled in EI services by 6 months of age. Increased by 10 percent the number of health professionals and service providers trained on key aspects of the EHDI system.</p>					
<p>Program Objective 1.1: Utilize learning communities to increase stakeholder’s knowledge and engagement within the EHDI system. Process Measures: Number of trainings provided; Number of attendants at parent/professional trainings; Number of participants in learning communities</p>					
Activity No.	Year 1	Year 2	Year 3	Year 4	Staff / Collaborator
1	Provide support and meet with Regional Learning Community Leadership annually.	Provide support and meet with Regional Learning Community Leadership annually.	Provide support and meet with Regional Learning Community Leadership annually.	Provide support and meet with Regional Learning Community Leadership annually.	CFI, PC, EC, RLC
2	Establish statewide learning community with representatives from each regional learning community.	Conduct annual statewide learning community meeting.	Conduct annual statewide learning community meeting.	Conduct annual statewide learning community meeting.	CFI, PC, EC, RLC
3	Create and conduct live/virtual training sessions for SPoC. Promote use of the SPoC among EHDI providers.	Conduct Quality Assessment survey SPoC.	Evaluate survey results to determine feasibility of enhancement to SPoC.	Implement enhancements to SPoC.	EPI, PC

Attachment 1 - Work Plan

4	Assemble AC workgroup to develop the evaluation of statewide learning community.	Develop and implement an evaluation of the statewide learning community.	Develop and implement an evaluation of the statewide learning community.	Develop and implement an evaluation of the statewide learning community.	PC, EPI, workgroup
---	--	--	--	--	--------------------

Objective 1.2: Expanding infrastructure to support hearing screening for children up to age 36 months. Maintaining and/or improving partnerships for information sharing, referral and training.

Process Measures- number of children screened (hospital births); Number of children screened (home births, midwives); Number of site visits; Number of hits on training; Number of people trained; Percent lost to follow-up for border babies; Percent lost to follow-up for high risk regions.

Activity No.	Year 1	Year 2	Year 3	Year 4	Staff / Collaborator
1	Develop plan and secure funding from Title V for screening equipment for out of hospital birthing centers.	Purchase and distribute screening equipment and provide training to approximately 10 out of hospital birthing centers.	Monitoring compliance of 10 out of hospital birthing centers.	Monitoring compliance of 10 out of hospital birthing centers.	EC, NM
2		Utilize screening equipment at community events (ex-Head Start screening days) to screen young children up to age 36 months.	Utilize screening equipment at community events (eg-Head Start screening days) to screen young children up to age 36 months.	Utilize screening equipment at community events (eg-Head Start screening days) to screen young children up to age 36 months.	VA EHDI team
3	Conduct a minimum of 5 hospital training and /or site visits.	Conduct a minimum of 5 hospital training and /or site visits.	Conduct a minimum of 5 hospital training and /or site visits.	Conduct a minimum of 5 hospital training and /or site visits.	VA EHDI Team

Attachment 1 - Work Plan

4	Conduct a minimum of 2 out of hospital birthing center training and /or site visits.	Conduct a minimum of 2 out of hospital birthing center training and /or site visits.	Conduct a minimum of 2 out of hospital birthing center training and /or site visits.	Conduct a minimum of 2 out of hospital birthing center training and /or site visits.	VA EHDI team
5.	Develop and provide a live virtual training for screening staff to identify children at risk.	Monitor number of views on training and assess feedback given.	Monitor number of views on training and assess feedback given.	Monitor number of views on training and assess feedback given.	CC, Communications
6.	Expand referral network to include out of state facilities to reduce LTF in bordering states.	Analyze data regarding LTF for bordering states; adjust referral process as needed.	Analyze data regarding LTF for bordering states; adjust referral process as needed.	Analyze data regarding LTF for bordering states; adjust referral process as needed.	EPI, FC, FS, BSR
7.	Pilot providing VISITS access for bordering hospital reporting for Virginia residents.	Analyze data regarding LTF for bordering states.	Evaluate benefit of expansion to additional hospitals in bordering states.	Analyze data regarding LTF for bordering states.	FC, FS, OIM, EPI, BSR
8	Explore the feasibility of hosting screening days for regions with high loss to follow-up.	Determine plan for hosting screening days for high loss to follow – up regions.	Provide screening days in a minimum of 1 region with high loss to follow-up.	Analyze loss to follow-up in regions where screening days were conducted.	FC, EPI

Objective 1.3: Support infrastructure that ensures 1-3-6 guidelines and reduces loss to follow-up and loss to documentation
Process Measures- Number of VISITS users trained; Hospital and Audiology compliance rate; number of prenatal and postnatal brochures distributed; Number of providers educated; Number of follow-up calls, texts, faxes, and emails, number of new materials addressing diversity.

Activity No.	Year 1	Year 2	Year 3	Year 4	Staff / Collaborator
1	Develop annual compliance training with all VISITS users to ensure 1-3-6 guidelines.	Conduct annual compliance training with all VISITS users to ensure 1-3-6 guidelines.	Conduct annual compliance training with VISITS users to ensure 1-3-6 guidelines.	Conduct annual compliance training with VISITS users to ensure 1-3-6 guidelines.	VA EHDI team, Communications

Attachment 1 - Work Plan

2	Monitor compliance rates for hospitals, audiologists, and EI.	Monitor compliance rates for hospitals, audiologists, and EI.	Monitor compliance rates for hospitals, audiologists, and EI.	Monitor compliance rates for hospitals, audiologists, and EI.	FS
3	Continue dissemination prenatal and postnatal education via home visiting, WIC, out-of-hospital birthing facilities.	Continue dissemination prenatal and postnatal education via home visiting, WIC, out-of-hospital birthing facilities.	Continue dissemination prenatal and postnatal education via home visiting, WIC, out-of-hospital birthing facilities.	Continue dissemination prenatal and postnatal education via home visiting, WIC, out-of-hospital birthing facilities.	PA
4	Conduct an assessment of partnership with home visiting, WIC, and other agencies to provide prenatal and postnatal education.	Conduct an assessment of partnership with home visiting, WIC, and other agencies to provide prenatal and postnatal education.	Conduct an assessment of partnership with home visiting, WIC, and other agencies to provide prenatal and postnatal education.	Conduct an assessment of partnership with home visiting, WIC, and other agencies to provide prenatal and postnatal education.	PC, EC,
5	Explore the possibility of expanding prenatal education to providers (ex: OBGYN, midwives, doulas) that serve the prenatal population.	Prepare a plan for distribution of prenatal education.	Implement expansion of prenatal education.	Analyze and assess prenatal education expansion and loss to follow-up.	FC, FS, PC
6	Monitor and analyze current follow-up plan to address regional needs and barriers and to ensure children receive screening and diagnosis up to 36 months.	Determine feasibility of enhancing follow-up plan.	Implement enhancements to follow-up plan as needed.	Analyze and assess updated follow-up plan.	FC, FS,
7	Create a plan to address diversity and inclusion in the VA EHDI system.	Incorporate the diversity and inclusion plan into the VA EHDI systems	Incorporate the diversity and inclusion plan into the VA EHDI systems	Incorporate the diversity and inclusion plan into the VA EHDI systems	VA EHDI team

Objective 1.4: Conduct EHDI Advisory Committee Meetings to engage stakeholders in EHDI Systems

Attachment 1 - Work Plan

Process Measures- Percent of parent participation on EHDI Advisory Committee.					
Activity No.	Year 1	Year 2	Year 3	Year 4	Staff / Collaborator
1	Conduct quarterly EHDI Advisory Committee meetings.	Conduct quarterly EHDI Advisory Committee meetings.	Conduct quarterly EHDI Advisory Committee meetings.	Conduct quarterly EHDI Advisory Committee meetings.	PA, EC
2	Recruit members for EHDI Advisory Committee to maintain 25% participation from parents of children who are DHH, or DHH adults.	Recruit members for EHDI Advisory Committee to maintain 25% participation from parents of children who are DHH, or DHH adults.	Recruit members for EHDI Advisory Committee to maintain 25% participation from parents of children who are DHH, or DHH adults.	Recruit members for EHDI Advisory Committee to maintain 25% participation from parents of children who are DHH, or DHH adults.	CFI, VA EHDI team
3	Maintain EHDI Advisory Committee members to include diverse representation from key organizations.	Maintain EHDI Advisory Committee members to include diverse representation from key organizations.	Maintain EHDI Advisory Committee members to include diverse representation from key organizations.	Maintain EHDI Advisory Committee members to include diverse representation from key organizations.	CFI, PC, EC
4	Ensure a minimum of two representatives (parent and stakeholder) to attend Annual EHDI Meeting in addition to VA EHDI team	Ensure a minimum of two representatives (parent and stakeholder) to attend Annual EHDI Meeting in addition to VA EHDI team	Ensure a minimum of two representatives (parent and stakeholder) to attend Annual EHDI Meeting in addition to VA EHDI team	Ensure a minimum of two representatives (parent and stakeholder) to attend Annual EHDI Meeting in addition to VA EHDI team	EC, NM

Objective 1.5: Incorporate stakeholders in developing quality improvement strategies to meet EHDI system goals.
Process Measures- Numbers of materials and publications reviewed parents, stakeholders and/or AC workgroup members; Number of QI activities to address out of hospital birthing facilities; Number of providers and parents trained on risk indicators.

Activity	Year 1	Year 2	Year 3	Year 4	Staff /
-----------------	---------------	---------------	---------------	---------------	----------------

Attachment 1 - Work Plan

No.					Collaborator
1	Use existing EHDI AC workgroups to incorporate quality improvement on EHDI process, materials, publications, and texting.	Use existing EHDI AC workgroups to incorporate quality improvement on EHDI materials, publications, and texting.	Use existing EHDI AC workgroups to incorporate quality improvement on EHDI materials, publications, and texting.	Use existing EHDI AC workgroups to incorporate quality improvement on EHDI materials, publications, and texting.	AC, Communications, PC, Parent prospect workgroup
2.	Analyze and Incorporate findings from QI activities into EHDI process, materials, publications and texting.	Analyze and Incorporate findings from QI activities into EHDI process, materials, publications and texting.	Analyze and Incorporate findings from QI activities into EHDI process, materials, publications and texting.	Analyze and Incorporate findings from QI activities into EHDI process, materials, publications and texting.	PC, EPI
3.	Determine QI plan for out-of-hospital birthing facilities prior to receiving screening equipment.	Monitor screening rate for out-of-hospital birthing facilities.	Conduct QI to assess out-of-hospital facilities screening rate after receiving screening equipment.	Analyze and Incorporate findings from QI activities.	PC, FC, FS, EPI
4.	Determine QI plan for children at risk for developing late onset hearing loss using data from VISITS.	Implement QI activities with aid from QI workgroup to increase timely follow-up for at risk children.	Analyze and Incorporate findings from QI activities.	Analyze and Incorporate findings from QI activities.	EPI, FC, PC, CC, QI workgroup

Goal 2: Educate, and train health professionals and service providers in the EHDI System

Outcome/Impact measure:

Increase family involvement in Advisory Committee to a minimum of 25 percent parents or family members of infants or children who are deaf or hard of hearing and/or deaf or hard of hearing individuals; Increase by 10% the education and training for healthcare professionals and service providers.

Attachment 1 - Work Plan

Program Objective 2.1: Utilize technological advancements to meet the 1-3-6 recommendations					
Process Measures: Number of biteable videos; Number of views on educational and biteable videos; Pre and post survey results for SPOC; Number of providers trained or educated on SPOC					
Activity No.	Year 1	Year 2	Year 3	Year 4	Staff / Collaborator
1	Collaborate with VDH communications team to develop biteable videos.	Enhance texting platform and add QR code to screening brochure to include biteable videos	Conduct Quality Improvement (QI) activities	Enhance texting platform based on QI.	VA EHDI team
2	Implement and monitor reporting of Shared Plan of Care (SPoC) in VISITS	Monitor reporting of Shared Plan of Care (SPoC) in VISITS	Monitor reporting of Shared Plan of Care (SPoC) in VISITS	Monitor reporting of Shared Plan of Care (SPoC) in VISITS	VA EHDI team, EPI, FC
3	Provide training and education on the utilization of the SPoC in VISITS to health professionals and service providers.	Survey health professionals and service providers on usability.	Update or enhance SPoC in VISITS as needed based on survey results.	Monitor reporting of SPoC usage within EHDI System	VA EHDI team, EPI
4	Develop a library of educational videos for training health professionals and service providers.	Upload videos to EHDI website. Distribute videos via email, VISITS message board and texting.	Determine need for updates or enhancements to existing videos or need for new videos.	Upload videos to EHDI website. Distribute videos via email, VISITS message board and texting.	FC, CC, PA, PC
5	Send quarterly communication to EDHI stakeholders	Send quarterly communication to EDHI stakeholders	Send quarterly communication to EDHI stakeholders	Send quarterly communication to EDHI stakeholders	PA
6	Maintain and update the EHDI website with up to date VISITS Training and enhancements and provide up to date screening	Maintain and update the EHDI website with up to date VISITS Training and enhancements and provide up to date	Maintain and update the EHDI website with up to date VISITS Training and enhancements and provide up to date	Maintain and update the EHDI website with up to date VISITS Training and enhancements and	FC, PA, CC, PC, EC, Communications

Attachment 1 - Work Plan

	recommendations and referrals per JCIH. Work with Communications to ensure the website is accessible and culturally appropriate.	screening recommendations and referrals per JCIH.	screening recommendations and referrals per JCIH.	provide up to date screening recommendations and referrals per JCIH.	
--	--	---	---	--	--

Objective 2.2: Promote importance of continual screening, diagnosis and intervention up to 36 months.
Process Measures – Number of health professionals trained on 1-3-6 guidelines; Number of texts created and sent to health professionals and service providers; Number of attendees at parent-professional training; Pre and post survey for parent professional training.

Activity No.	Year 1	Year 2	Year 3	Year 4	Staff / Collaborator
1	Conduct training and education for health professionals and service providers on the importance of meeting 1-3-6 guidelines, timely reporting, identifying risk indicators, benefits of medical home	Conduct training and education for health professionals and service providers on the importance of meeting 1-3-6 guidelines, timely reporting, identifying risk indicators, benefits of medical home	Conduct training and education for health professionals and service providers on the importance of meeting 1-3-6 guidelines, timely reporting, identifying risk indicators, benefits of medical home	Conduct training and education for health professionals and service providers on the importance of meeting 1-3-6 guidelines, timely reporting, identifying risk indicators, benefits of medical home	VA EHDI team
2	Explore the feasibility of expanding texting platform to communicate with health professionals and service providers.	Implement a plan to expand the texting platform to send communications to health professionals and service providers.	Analyze and assess expansion of texting platform.	Implement changes and enhancements as needed to texting platform.	PC, EPI
3	Update, purchase, distribute, and monitor hospital brochures to	Monitor use of products, and send shipments as needed.	Update, purchase, distribute, and monitor hospital brochures to	Monitor use of products, and send shipments as needed.	VA EHDI team

Attachment 1 - Work Plan

	individualize results of newborn hearing screen.		individualize results of newborn hearing screen.		
4	Provide a parent-professional training for stakeholders to improve outcomes for children who are D/HH; Analyze effectiveness of the training and need for improvements	Utilize feedback from the first year's training to prepare for upcoming parent-professional training.	Provide a parent-professional training for stakeholders to improve outcomes for children who are D/HH; Analyze effectiveness of the training and need for improvements.	Utilize feedback to explore the feasibility of continuing the parent-professional training.	PC, CFI, VA EHDI team

Objective 2.3: Conduct outreach and education to health professionals and service providers.

Process Measures-Number of views on training modules; Pre and Post survey on EHDI training module; Number of presentations; Number of attendees at presentations.

Activity No.	Year 1	Year 2	Year 3	Year 4	Staff / Collaborator
1	Enhance UVA EHDI training module for stakeholders concerning EHDI, at risk children, care coordination plan, and cCMV screening	Create promotion plan for UVA EHDI training module to stakeholders	Implement promotion plan for UVA EHDI training module for stakeholders	Implement promotion plan for UVA EHDI training module for stakeholders	CC, PC, FC
2	Create a survey to evaluate effectiveness of UVA EHDI Training module.	Evaluate the survey to assess the needs for enhancements. Monitor usage of the UVA EHDI training module.	Incorporate appropriate feedback from survey, as necessary. Monitor usage of the UVA EHDI training module.	Evaluate effectiveness of UVA EHDI training module. Monitor usage of the UVA EHDI training module.	PC, EPI
3	Disseminate SPOC document to Audiologists, PCPs, Early Interventionists, and parents.	Accumulate feedback from stakeholders regarding the effectiveness of SPoC	Accumulate feedback from stakeholders regarding the effectiveness of SPoC	Evaluate the usage of SPoC distribution to providers and families.	PA, FC, FS

Attachment 1 - Work Plan

4	Attending and/or exhibiting at conferences for improving services for D/HH children.	Attending and/or exhibiting at conferences for improving services for D/HH children.	Attending and/or exhibiting at conferences for improving services for D/HH children.	Attending and/or exhibiting at conferences for improving services for D/HH children.	CFI and VA EHDI team
5.	Explore feasibility of presenting to stakeholders via webinar and/or meetings, grand rounds, or conferences using EHDI AC Chapter Champion, EHDI AC co-leader.	Explore feasibility of presenting to stakeholders via webinar and/or meetings, grand rounds, or conferences using EHDI AC Chapter Champion, EHDI AC co-leader.	Explore feasibility of presenting to stakeholders via webinar and/or meetings, grand rounds, or conferences using EHDI AC Chapter Champion, EHDI AC co-leader.	Explore feasibility of presenting to stakeholders via webinar and/or meetings, grand rounds, or conferences using EHDI AC Chapter Champion, EHDI AC co-leader.	PC, VA EHDI Stakeholders
6.	Create a workgroup (a subsection of EHDI AC) to discuss best practices per JCIH for ENTs.	Develop VA EHDI protocols for ENTs.	Distribute VA EHDI protocols for ENTs to health professionals and service providers.	Distribute VA EHDI protocols for ENTs to health professionals and service providers.	FS, PC

Objective 2.4: Collaborate with local, state and federal EHDI partners to meet EHDI system goals.

Process Measures: Number of training and education; Number of new Virginia based organizations for children who are d/hh; Number of community events for children who are d/hh.

Activity No.	Year 1	Year 2	Year 3	Year 4	Staff / Collaborator
1	Collaborate with local, state, and federal EHDI partners, for the purpose of educating and training professionals and stakeholders.	Collaborate with local, state, and federal EHDI partners, for the purpose of educating and training professionals and stakeholders.	Collaborate with local, state, and federal EHDI partners, for the purpose of educating and training professionals and stakeholders.	Collaborate with local, state, and federal EHDI partners, for the purpose of educating and training professionals and stakeholders.	EC, PA
2	Identify Virginia Based Organizations that support	Collaborate with Virginia Based Organizations that	Collaborate with Virginia Based	Collaborate with Virginia Based	VA EHDI team, CFI

Attachment 1 - Work Plan

	infants and children who are d/hh and their families	support infants and children who are d/hh and their families	Organizations that support infants and children who are d/hh and their families	Organizations that support infants and children who are d/hh and their families	
3	Promote community events for children who are d/hh via social media and email.	Promote community events for children who are d/hh via social media and email.	Promote community events for children who are d/hh via social media and email.	Promote community events for children who are d/hh via social media and email.	Communications, PC

Goal 3: Strengthen capacity to provide family support and engage families with children who are DHH.

Outcome/Impact Measures: Develop partnerships supported by MOUs with identified statewide, family-based organizations or programs that provide family support to families/parents/caregivers of newborns and infants who are deaf or hard of hearing

Objective 3.1: Develop and maintain active family engagement and leadership efforts for families of children identified through newborn screening. Provide programmatic and fiscal support of family leadership and engagement.

Process Measures: Number of family members attending EHDI conference; Number of parents/family members of children who are d/hh in advisory committee; Number of families served by family educators; Number of parent support activities attended by EHDI; Involvement with HRSA Family Leadership in Language and Learning Center; Number of referrals to family to family; Hearing outcomes for children who are D/HH.

Activity No.	Year 1	Year 2	Year 3	Year 4	Staff / Collaborator
1	Partner with HRSA’s Family Leadership in Language and Learning Center	Partner with HRSA’s Family Leadership in Language and Learning Center	Partner with HRSA’s Family Leadership in Language and Learning Center	Partner with HRSA’s Family Leadership in Language and Learning Center	EC, CFI
2	Develop contract with Center for Family Involvement, including support for family member to attend EHDI conference	Develop contract with Center for Family Involvement, including support for family member to attend EHDI conference	Develop contract with Center for Family Involvement, including support for family member to attend EHDI conference	Develop contract with Center for Family Involvement, including support for family member to attend EHDI conference	EC, NM
3	Continue recruitment activities to involve	Continue recruitment parents/family members	Continue recruitment parents/family	Continue recruitment parents/family members	FS, CFI

Attachment 1 - Work Plan

	parents/family members of infant/children who are D/HH in advisory committee	of infant/children who are D/HH for participation in advisory committee	members of infant/children who are D/HH for participation in advisory committee	of infant/children who are D/HH for participation in advisory committee	
4	Gather information regarding resources from family educators and RLC share with EHDI program and other parents	Gather information regarding resources from family educators and RLC share with EHDI program and other parents	Gather information regarding resources from family educators and RLC share with EHDI program and other parents	Gather information regarding resources from family educators and RLC share with EHDI program and other parents	CFI, RLC, PC
5	Provide support to families of newly identified children who are D/HH	Provide support to families of newly identified children who are D/HH	Provide support to families of newly identified children who are D/HH	Provide support to families of newly identified children who are D/HH	CFI,
6	Attend parent support activities throughout the state	Attend parent support activities throughout the state	Attend parent support activities throughout the state	Attend parent support activities throughout the state	VA EHDI team, CFI
7	Continue follow up phone call to parents 3-6 months after child is diagnosed with hearing loss to capture outcomes.	Continue making follow up phone call 3-6 months after child is diagnosed with hearing loss.	Continue making follow up phone call 3-6 months after child is diagnosed with hearing loss.	Continue making follow up phone call 3-6 months after child is diagnosed with hearing loss.	PC, FC
8.	Explore feasibility of deaf mentor project for children who are d/hh in collaboration with other state agencies.	Review and assess findings and determine best option to provide access to deaf adults for children who are d/hh.	Determine next steps based on findings.	Provide access to deaf adults for children who are d/hh	EC, NM

Attachment 1 - Work Plan

